8D Corrective Actions Report

ABOUT FLEX

Flex is a leading sketch-to-scale™ solutions company that designs and builds intelligent products for a connected world. With more than 200,000 professionals across 30 countries and a promise to help make the world Live smarter™, the company provides innovative design, engineering, manufacturing, real-time supply chain insight and logistics services to companies of all sizes in various industries and end-markets. For more information, visit www.flex.com or follow us on Twitter @flexintl.

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8D Type:	Customer		Internal		Supplier		EHS		Other		8D/CAR Number:	
Severity:	Critical		Major		Minor		Repeating Failure:			Due Date		

Customer/Supplier		Contact:		RMA/NCR #	

D1. Identify Team Members/Roles & Responsibilities

Champion: **Leader**:

Team Members:	Department/Role:	Phone/e-mail:
1.		
2.		
3.		
4.		
5.		
6.		

D2. Define the Problem

Problem Statement:

Problem Description:

Problem found at:

Qty Tested:	Defective:	Qty Stopped:
Part #:	**Description:**	**Process:**

D3. Implement & Verify Interim Containment Action(s)

	% Effective	Date Implemented
Verification **Validation**		

D4. Define & Verify Root Cause(s)

	% Contribution
Occurrence: **Escape:** **Verification** **Occurrence:** **Escape:**	

Date of investigation:		Name:			
Does this problem apply to similar and/or other products at:	Y/N	This site? External site(s)?		Responsible	Verified Y/N

D5. Identify & Verify Proposed Permanent Corrective Action(s)	
Occurrence: **Escape:** <u>**Verification**</u> **Occurrence:** **Escape:**	**% Effective**

D6. Implement Permanent Corrective Action(s)	
Occurrence: **Escape:** <u>**Validation**</u> **Occurrence:** **Escape:**	**Date Implemented**

D7. Action(s) to Prevent Re-Occurrence

		Responsible	Verified Y/N	Date Implemented
Where appropriate - Update these items to reflect changes:	☐ Product FMEA ☐ Process FMEA ☐ Control Plan ☐ Procedure			

D8. Communicate Results & Recognize Team

Date Opened:		Last Updated:		Reported by:	
Date Closed:		**Reviewed & Approved by:**			